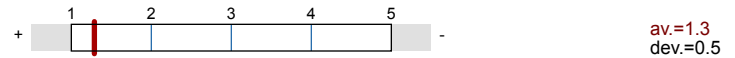Emily Arthur
2021 Spring I (8 week) - 213E TECHNICAL & BUSINESS WRITE(ONLINE)
TECHNICAL & BUSINESS WRITE(ONLINE) (ENGL2311 40213E)
No. of responses = 5
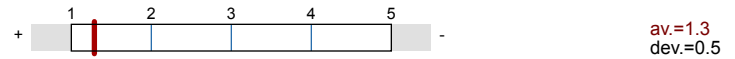
Brazosport College
The College of Choice®

Overall indicators

Global Index

+ [1 2 3 4 5] - av.=1.3 dev.=0.5

5. Course Design
Course activities (assignments, discussions, quizzes)....

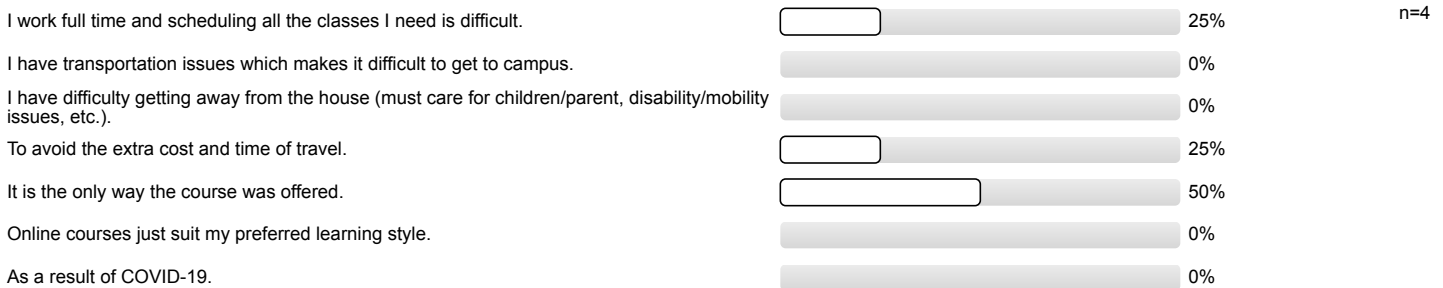+ [1 2 3 4 5] - av.=1.3 dev.=0.5

Survey Results

1. Student Information

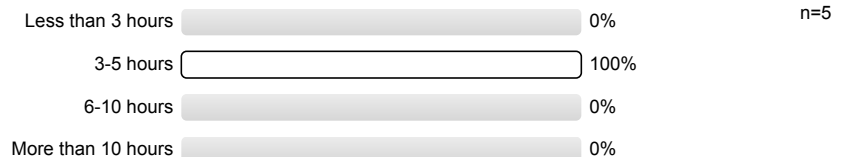1.1) I have either viewed the video or attended the "live" session of the **Online Course Tools Tour**.

Strongly Agree — 75% 25% 0% 0% 0% — Strongly Disagree
n=4
av.=1.3
md=1
dev.=0.5
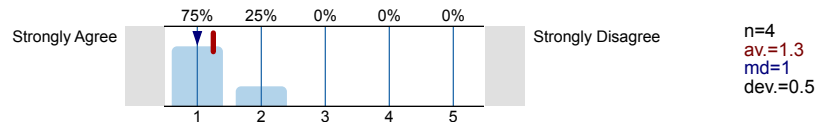
1.2) The main reason I am taking an online course is

		n=4
I work full time and scheduling all the classes I need is difficult.	25%	
I have transportation issues which makes it difficult to get to campus.	0%	
I have difficulty getting away from the house (must care for children/parent, disability/mobility issues, etc.).	0%	
To avoid the extra cost and time of travel.	25%	
It is the only way the course was offered.	50%	
Online courses just suit my preferred learning style.	0%	
As a result of COVID-19.	0%	

1.4) I am taking _____ this semester. Check all that apply.

		n=5
5 or more courses	0%	
3-4 courses	20%	
1-2 courses	80%	
This is my first online course.	0%	
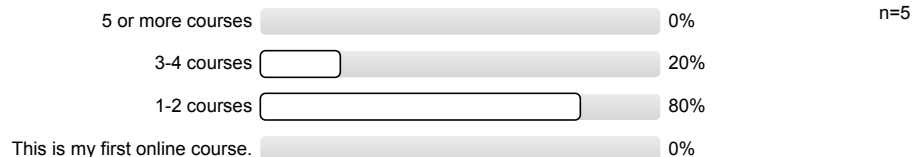
1.5) How many hours per week do you spend online for this course?

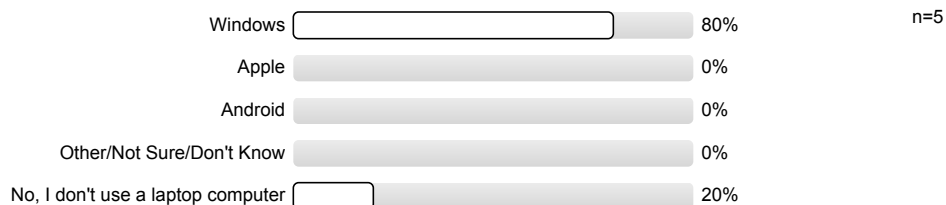|		n=5
Less than 3 hours	0%	
3-5 hours	100%	
6-10 hours	0%	
More than 10 hours	0%	

2. I use the following computer system or device to access my online course(s). (check all that apply)

2.1) Desktop

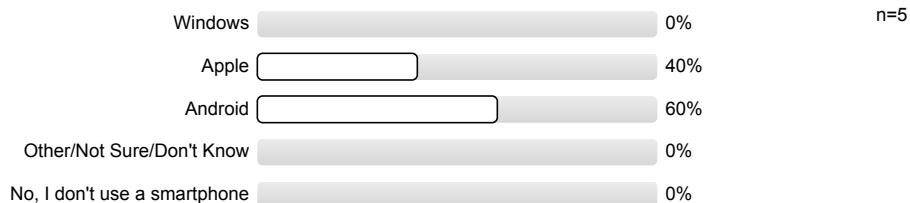|		n=5
Windows	40%	
Apple	0%	
Android	0%	
Other/Not Sure/Don't Know	0%	
No, I don't use a desktop computer	60%	

2.2) Laptop

		n=5
Windows	80%	
Apple	0%	
Android	0%	
Other/Not Sure/Don't Know	0%	
No, I don't use a laptop computer	20%	

2.3) Tablet (ipad, etc.)

		n=5
Windows	0%	
Apple	0%	
Android	0%	
Other/Not Sure/Don't Know	0%	
No, I don't use a tablet	100%	
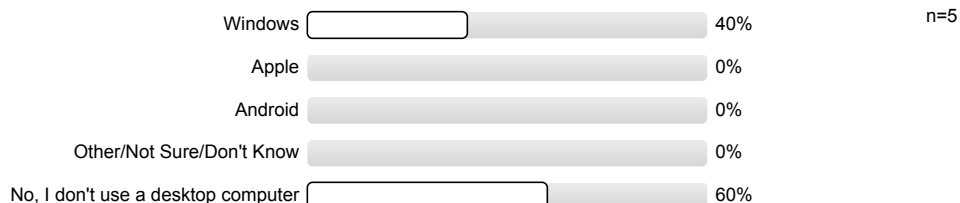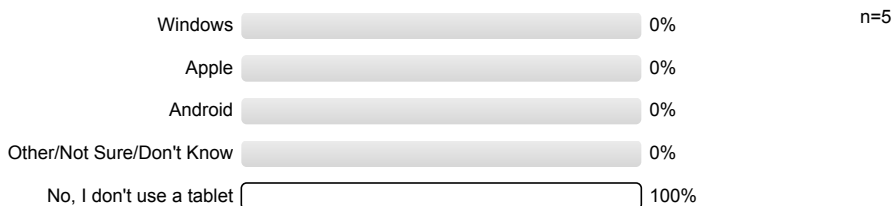
2.4) Smart Phone (iphone, Galaxy, etc.)

		n=5
Windows	0%	
Apple	40%	
Android	60%	
Other/Not Sure/Don't Know	0%	
No, I don't use a smartphone	0%	

3. Your Course

3.1) I read all the instructions thoroughly.

Strongly Agree — Strongly Disagree
80% 20% 0% 0% 0%

n=5
av.=1.2
md=1
dev.=0.4
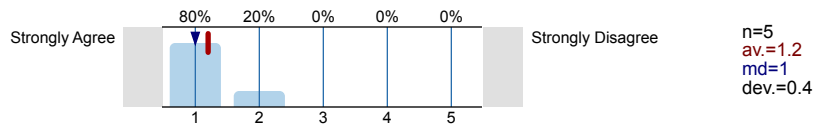
3.2) I asked questions to clarify the information.

Strongly Agree — Strongly Disagree
75% 25% 0% 0% 0%

n=4
av.=1.3
md=1
dev.=0.5
ab.=1
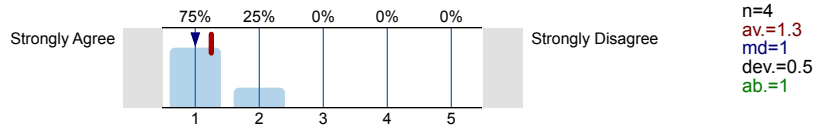
3.3) I am satisfied with my online learning experience.

Strongly Agree — Strongly Disagree
80% 20% 0% 0% 0%

n=5
av.=1.2
md=1
dev.=0.4
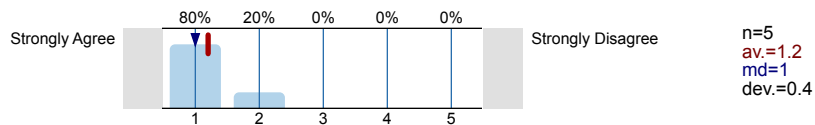
4. Services and Technical Support
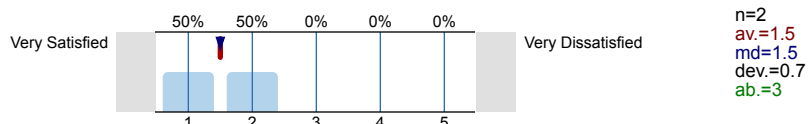Rate your level of satisfaction with the BC services for this course.

4.1) On campus registration/admissions
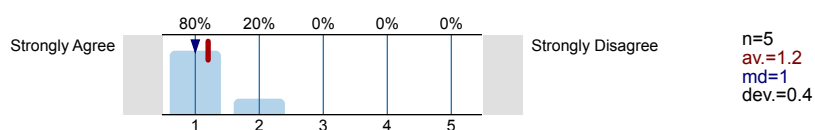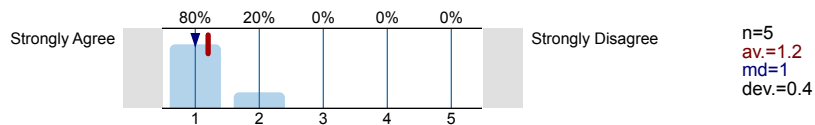
Very Satisfied — 50% | 50% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=2
av.=1.5
md=1.5
dev.=0.7
ab.=3

4.2) Online registration/admissions

Very Satisfied — 80% | 20% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=5
av.=1.2
md=1
dev.=0.4

4.3) Financial aid

Very Satisfied — 75% | 25% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=4
av.=1.3
md=1
dev.=0.5
ab.=1

4.4) Online counseling

Very Satisfied — 50% | 50% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=2
av.=1.5
md=1.5
dev.=0.7
ab.=3

4.5) On campus counseling

Very Satisfied — 50% | 50% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=2
av.=1.5
md=1.5
dev.=0.7
ab.=3

4.6) Library

Very Satisfied — 100% | 0% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=2
av.=1
md=1
dev.=0
ab.=3

4.7) Online Library

Very Satisfied — 100% | 0% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=1
av.=1
md=1
dev.=0
ab.=4

4.8) Online tutoring

Very Satisfied — 50% | 50% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=2
av.=1.5
md=1.5
dev.=0.7
ab.=3

4.9) On campus tutoring

Very Satisfied — 50% | 0% | 50% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=2
av.=2
md=2
dev.=1.4
ab.=3

4.10) Computer labs

Very Satisfied — 100% | 0% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=1
av.=1
md=1
dev.=0
ab.=4

4.11) Proctored testing

Very Satisfied — 100% | 0% | 0% | 0% | 0% — Very Dissatisfied
(1, 2, 3, 4, 5)

n=1
av.=1
md=1
dev.=0
ab.=4

4.12) IT Help Desk

	50%	50%	0%	0%	0%	
Very Satisfied						Very Dissatisfied
	1	2	3	4	5	

n=2
av.=1.5
md=1.5
dev.=0.7
ab.=3

4.13) Online Help Desk

	100%	0%	0%	0%	0%	
Very Satisfied						Very Dissatisfied
	1	2	3	4	5	

n=1
av.=1
md=1
dev.=0
ab.=4

5. Course Design
Course activities (assignments, discussions, quizzes)....
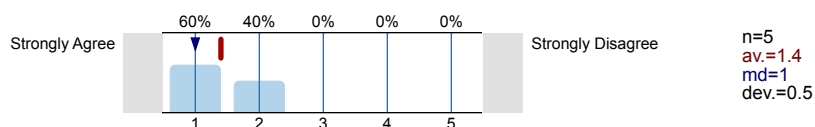
5.1) Instructions were clear and understandable.

	80%	20%	0%	0%	0%	
Strongly Agree						Strongly Disagree
	1	2	3	4	5	

n=5
av.=1.2
md=1
dev.=0.4

5.2) Helped me to understand the subject.

	80%	20%	0%	0%	0%	
Strongly Agree						Strongly Disagree
	1	2	3	4	5	

n=5
av.=1.2
md=1
dev.=0.4

5.3) Applied to what we were learning in the course.

	80%	20%	0%	0%	0%	
Strongly Agree						Strongly Disagree
	1	2	3	4	5	

n=5
av.=1.2
md=1
dev.=0.4
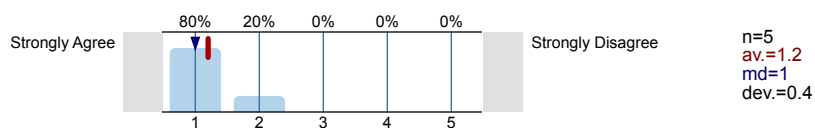
5.4) Motivated me to learn new information on my own.

	60%	40%	0%	0%	0%	
Strongly Agree						Strongly Disagree
	1	2	3	4	5	

n=5
av.=1.4
md=1
dev.=0.5

5.5) Allowed me to interact well with others in the class.

	80%	20%	0%	0%	0%	
Strongly Agree						Strongly Disagree
	1	2	3	4	5	

n=5
av.=1.2
md=1
dev.=0.4
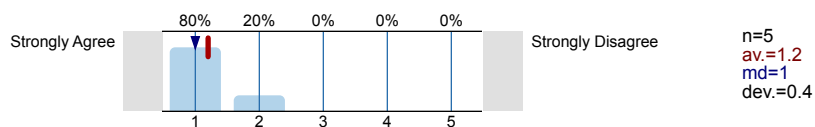
**5.6)** I can apply the knowledge and skills learned in this course to my work or other non-class related activities.

|	100%	0%	0%	0%	0%	
Strongly Agree						Strongly Disagree
	1	2	3	4	5	

n=4
av.=1
md=1
dev.=0
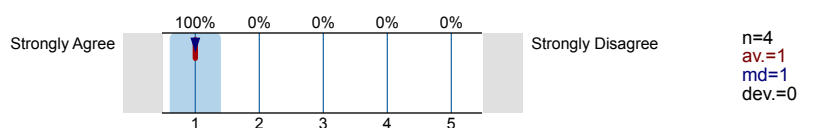
5.7) I felt comfortable interacting with others in the course.

	60%	40%	0%	0%	0%	
Strongly Agree						Strongly Disagree
	1	2	3	4	5	

n=5
av.=1.4
md=1
dev.=0.5
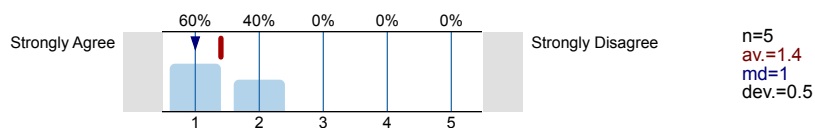
5.8) Course grading procedures, such as requirements for an A, B, or C, were clearly defined

	80%	20%	0%	0%	0%	
Strongly Agree						Strongly Disagree
	1	2	3	4	5	

n=5
av.=1.2
md=1
dev.=0.4
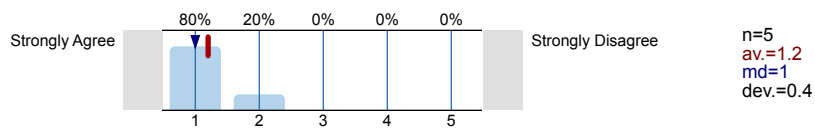
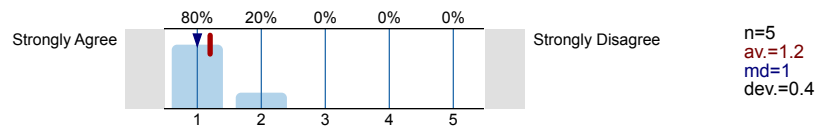**5.9)** How activities are weighted, such as Quizzes are 40% of the total grade, were clearly outlined in the course.

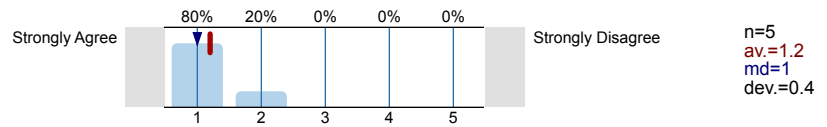|	80%	20%	0%	0%	0%	
Strongly Agree						Strongly Disagree
	1	2	3	4	5	

n=5
av.=1.2
md=1
dev.=0.4
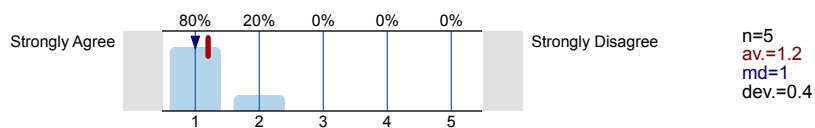
5.10) The required textbook for this class was useful to me in completing assignments and mastering the content of the course.

Strongly Agree | 40% | 40% | 0% | 20% | 0% | Strongly Disagree

n=5
av.=2
md=2
dev.=1.2
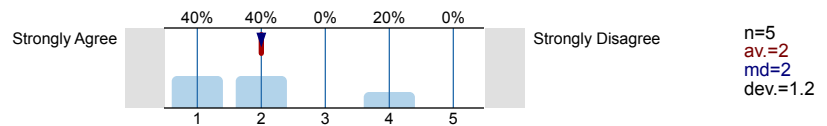
5.11) This course met my expectations in regard to the content presented.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

n=5
av.=1.2
md=1
dev.=0.4

5.12) This course met my expectations in regard to the quality of instruction.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

n=5
av.=1.2
md=1
dev.=0.4

6. The Course Syllabus....

6.1) The syllabus was easy to find.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

n=5
av.=1.2
md=1
dev.=0.4
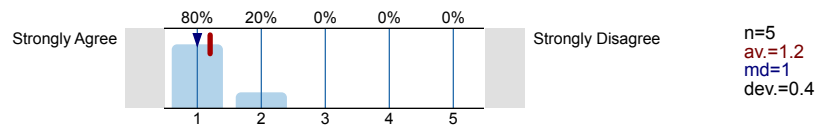
6.2) The syllabus clearly described course activities, assignment and test due dates

Strongly Agree | 80% | 0% | 20% | 0% | 0% | Strongly Disagree

n=5
av.=1.4
md=1
dev.=0.9
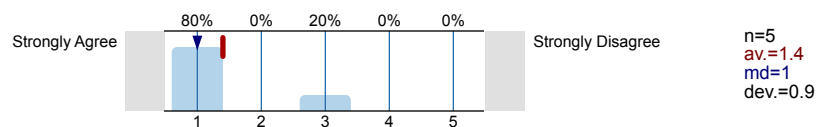
6.3) The syllabus provided me with a clear understanding of what was expected of me.

Strongly Agree | 80% | 0% | 0% | 20% | 0% | Strongly Disagree

n=5
av.=1.6
md=1
dev.=1.3
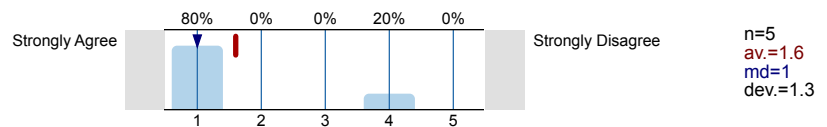
7. My instructor....

7.1) Was very knowledgeable about the subject matter.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

n=5
av.=1.2
md=1
dev.=0.4
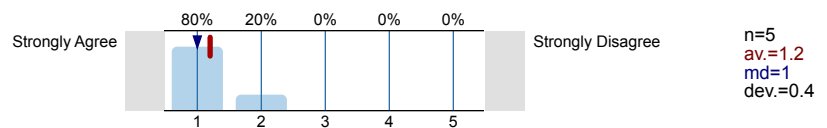
7.2) Was well prepared to teach this course.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

n=5
av.=1.2
md=1
dev.=0.4
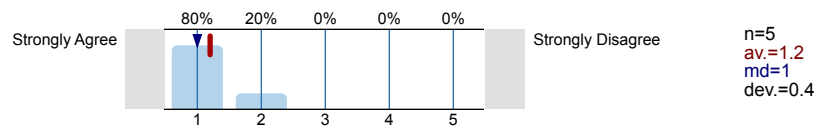
7.3) Used a variety of technologies such as live web lectures, videos, audio and chat.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

n=5
av.=1.2
md=1
dev.=0.4
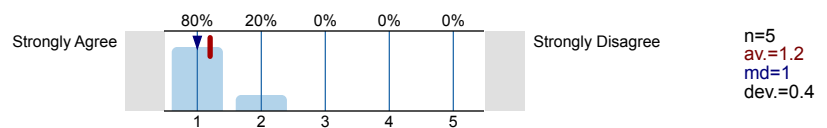
7.4) Clearly communicated information about the class.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

n=5
av.=1.2
md=1
dev.=0.4
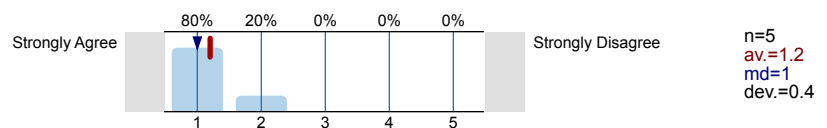
7.5) Was fair in assigning grades.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

n=5
av.=1.2
md=1
dev.=0.4
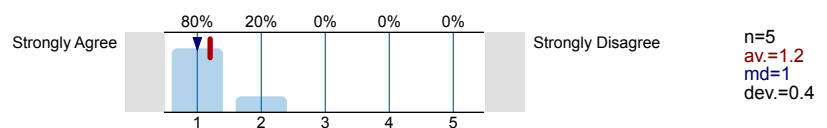
7.6) Provided valuable feedback on graded assignments.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5

n=5
av.=1.2
md=1
dev.=0.4
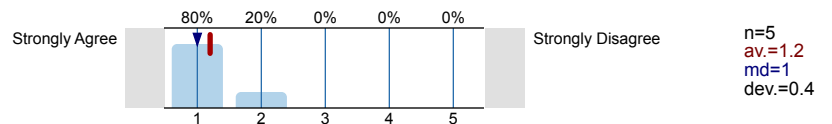
7.7) Helped me understand my strengths and weaknesses.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5

n=5
av.=1.2
md=1
dev.=0.4
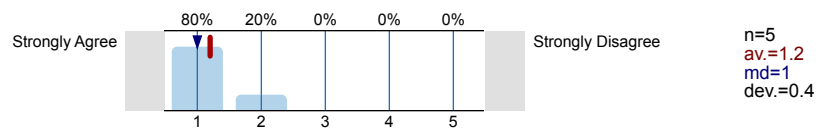
7.8) Encourages me to learn.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5

n=5
av.=1.2
md=1
dev.=0.4
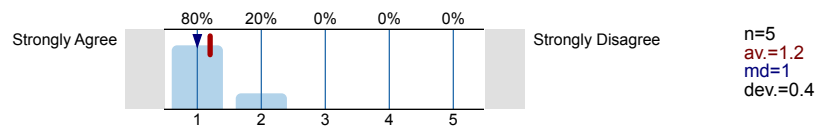
7.9) Helped to focus discussions on issues in a way that helped me learn.

Strongly Agree | 80% | 20% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5

n=5
av.=1.2
md=1
dev.=0.4
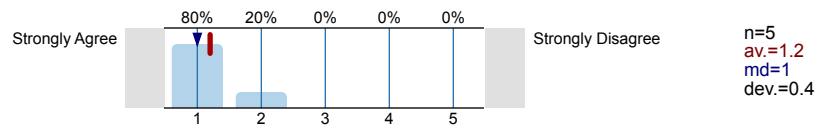
8. My instructor....

8.1) Responded to my questions in

24 hours		60%
two days		20%
a week		0%
two weeks		0%
longer than three weeks		0%

n=5
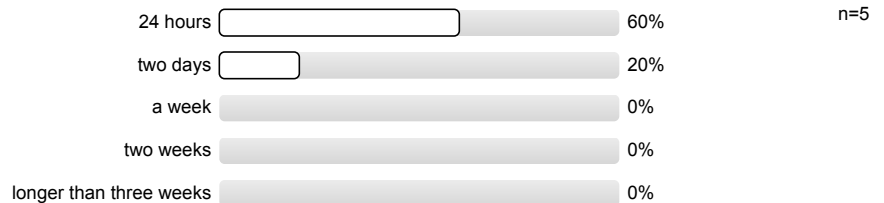
8.2) Graded and returned assignments in

24 hours		40%
two days		40%
a week		20%
two weeks		0%
longer than three weeks		0%

n=5
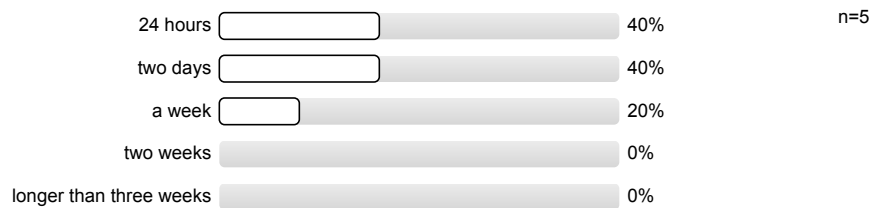
8.3) Commented in discussion threads in

24 hours		60%
two days		40%
a week		0%
two weeks		0%
longer than three weeks		0%

n=5